



# DO YOU KNOW YOUR RIGHTS?

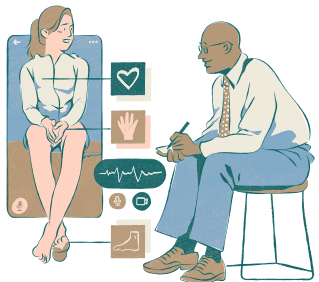


As a person receiving treatment in the emergency department, you have rights.

## YOU HAVE THE RIGHT TO:



- Respect, Dignity and Comfort
- Freedom from harassment, abuse and discrimination



- Treatment in a safe and private setting
- Confidential medical records\*
- Know the names of your treatment professionals



- Access your medical records\*
- Access an interpreter

*\*with some exceptions*

- Be informed of your treatment in terms you can understand

- Be informed of risks, benefits and alternatives to procedures

- Access to someone authorized to help protect your rights

- Be informed of the grievance process

- Freedom from restraint and seclusion except when required for immediate safety

- To choose your visitors

- Receive and examine a detailed explanation of your medical bills

- Information and counseling on financial resources



Please note, these are not all your rights. Scan here for more information.

To report abuse or neglect in a facility, call 919-856-2195 and select option 7

IF YOU HAVE A CONCERN ABOUT YOUR RIGHTS, YOU MAY CONTACT DISABILITY RIGHTS NORTH CAROLINA FOR MORE INFORMATION.



1-877-235-4210



gethelp@disabilityrightsn.org



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