



Contact



1-877-235-4210



disabilityrightsn.org



gethelp@disabilityrightsn.org

To report abuse or neglect in a facility, call 919-856-2195 and select option 7



DO YOU KNOW YOUR RIGHTS?

As a person receiving treatment in the emergency department, you have rights.



Scan here for a complete list of your medical rights

DRNC MISSION

Disability Rights North Carolina is a legal advocacy agency that fights for the rights of people with disabilities in North Carolina. We handle cases involving discrimination, abuse and other rights violations. All of our services are at no cost to North Carolinians with disabilities. We are a private, independent, 501(c)(3) nonprofit and a member of the National Disability Rights Network.

HOSPITAL RIGHTS

A hospital must protect and promote each patient's rights. If you are receiving treatment in an emergency department, and believe you are being discriminated against or treated unjustly, you have the right to advocate for your medical and human needs.



YOU HAVE THE RIGHT TO:

- Respect, Dignity and Comfort
- Freedom from abuse, harassment and discrimination
- Treatment in a safe and private setting
- Confidential medical records*
- Know the names of your treatment professionals
- Access your medical records*
- Access an interpreter
- Be informed of the grievance process

**with some exceptions*



YOU HAVE THE RIGHT TO:

- Be informed of your treatment in terms you can understand
- Be informed of risks, benefits and alternatives to procedures
- Access to someone authorized to help protect your rights
- Freedom from restraint and seclusion except when required for immediate safety
- To choose your visitors
- Receive and examine a detailed explanation of your medical bills
- Information and counseling on financial resources

